

Barriers, Evacuation, Crowd Management, Queuing & Allocation of SIA

DEPARTMENT: Olympic Garden

DATE OF ASSESSMENT: 22.02.2024

ASSESSORS: Stefano Puccini

<i>What is the task or job?</i>	What are the hazards?	Who might be harmed and how?	What are the existing control measures at site level?	Hazard	Risk At Site Level	Risk Factor At Site Level	What further action is necessary?
				(a)	(b)	(axb)	
Crowd Management and Queuing	<p>Over crowding of the queuing area</p> <p>Over flow of the queue to Olympic Way</p> <p>Fights breaking out between different group of supporters / patrons (football events)</p> <p>Overcrowding of the venue</p> <p>Under 16s entering the venue on football event days.</p>	<p>Hotel guests</p> <p>Patrons of the venue</p> <p>Members of the public</p> <p>SIA</p> <p>Members of staff.</p> <p>Trampling, verbal and physical assault, trips and falls</p>	<p>Hotel police barriers to be put up every event (as it happens already) on the perimeter of the property.</p> <p>There is no need for police barriers inside the venue as it is secured by permanent fixed fences around the whole perimeter.</p> <p>Queuing space into the venue and bars, to be managed with belt/rope barriers to be able to manage larger / smaller crowds effectively (make the queue longer/shorter)</p> <p>Door count should be consistently monitored and updated to ensure that the venue does not go over capacity and lead to unsafe situations. SIA to control the number of people going into the venue using tally counters. When venue at capacity, operate a 2 out 1 in policy</p>	3	2	6	<p>Regular trainings for all SIA and members of staff</p> <p>Regular reviews of the risk assessment after all events to make sure no improvements are needed</p> <p>Allocated members of staff to keep the area clean and tidy</p>

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continued	continued	continued	<p>SIA trained on crowd management, and checking of tickets to allow only one set of supporters</p> <p>Keep grounds free of obstacles (trip hazards)</p> <p>Events at the stadium / arena draw their own crowd to the venue, its highly likely that a number of event attendees may have never set foot in the venue. Because of this, it's imperative to have adequate signage to nearest restrooms, designated smoking areas.</p> <p>Have plenty of signage encouraging patrons to report aggressive and antisocial behaviours to members of staff / SIA</p>				continued
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Allocation of SIA	<p>Creating unsafe environment but being understaffed.</p> <p>Not being able to manage crowd</p> <p>Not being able to carry ticket checks appropriately</p> <p>Not being able to manage incidents.</p>	<p>Hotel guests</p> <p>Members of the public</p> <p>SIA</p> <p>Members of staff.</p> <p>Trampling, verbal and physical assault, trips and falls</p>	<p>Understand the attendance of the events at the stadium via the stadium briefs.</p> <p>Understand the type / demographics of the crowd attending the events</p> <p>Liaise with the police and counter terrorism units to understand specific threats around specific events</p> <p>Type of event ie; Club football Boxing National team football Rugby NFL Wrestling Concerts Arena events Non event</p>	3	1	3	<p>Minimum 1 SIA at entrance and 1 SIA at exit if the venue is on operation.</p> <p>Football events where crowd segregation is necessary have a minimum of 3 SIA at the entrance to allow the quick entry of patrons and avoid overcrowding of the queue</p> <p>Have a minimum of 1 SIA patrolling the venue on all stadium event days</p> <p>On event days SIA requires the Novotel to have 2 x SIA by the barriers entrance to the forecourt</p> <p>Regular reviews of the risk assessment after all events to make sure no improvements are needed</p>

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Evacuation	Please refer to the FRA	Please refer to the FRA	Please refer to the FRA				Please refer to the FRA